

**BEDFORD AMBULATORY SURGICAL CENTER (BASC)  
PATIENT RIGHTS AND RESPONSIBILITIES**

At the BASC, your patient rights include the following:

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|---|---|--|
| • Safe, considerate care  | * | Awareness of the potential ownership interest in the BASC by your physician    |
| • Privacy, personal and informational   |   |  |
| • Participation in healthcare decisions   |   |  |
| • Knowing the names of caregivers   | * | Participate in your pain management treatment to enhance your recovery         |
| • Being fully informed of risks, benefits expected outcomes and alternative treatments for scheduled procedures                                     | * | Consent to or decline to take part in research affecting your care             |
| • Consent to or refuse treatment without being subjected to discrimination  |   |  |
| • An advance directive, such as a living will, healthcare proxy, or surrogate decision maker. <b>BASC will not honor a DNR (do not resuscitate)</b> | * | Know about center rules that will affect you, your treatment and your payments |
| • Confidentiality of your medical record and the right to review your record  | * | Access protective services   |
| • Explanation of the need for your transfer to another facility   | * | Access to an interpreter   |
|   | * | Accommodation of special needs for handicapped or sensory impaired persons.    |

**YOU HAVE THE RESPONSIBILITY TO:**

- Provide information about your present and past health history and medications
- Ask questions when you do not understand information or instruction
- Keep your health care providers informed of your level of discomfort in a timely manner to maximize the effectiveness of your pain management treatment plan
- Be considerate of the rights of other patients, center staff and center rules and regulations
- Inform us if you have an advance directive and provide a copy to the center
- Comply with the treatment plan and instructions for follow up care
- Assure financial obligation for healthcare services received are promptly met
- Inform center personnel of any special needs accommodations required

**TO VOICE CONCERNS OR GRIEVANCES REGARDING CARE  
PLEASE CONTACT:**

Sue Majewski, COO (603) 622-3670  
Ombudsman State of NH (603) 271-4375  
Department HHS (603) 271-7225  
Accreditation Association for Ambulatory Health Care (847) 853-6060  
Medicare Beneficiary Ombudsman at [www.cms.hhs.gov/center/ombudsman.asp](http://www.cms.hhs.gov/center/ombudsman.asp)

**THE FOLLOWING PHYSICIAN OWNERS ARE PLEASED TO PROVIDE SERVICES AT THE BEDFORD AMBULATORY SURGICAL CENTER:**

Judson Belmont  
Eric Benson  
Stuart Brogadir  
Steven Brown  
Jeffrey Byer  
Edward Chibaro  
Robert Feins  
Douglas Goumas  
Robert Heaps  
Keith Jorgenson  
Emilianos Karagiannis  
John Lynn  
Lance Macey  
Anthony Marino  
Marc Michaud  
Michael Murphy  
Mark Silversmith  
Jonathan Sobel  
Greg Soghikian  
Robert Spencer  
Richard Straub  
Nicholas Vailas  
James Vailas  
Jinsong Wang